

# TUNNEL HILL COTTAGE

## Terms and Conditions

2295 Island Highway, Qualicum Beach, B.C. V9K 1G1

Email: [cottage@tunnelhill.ca](mailto:cottage@tunnelhill.ca) Phone: 250-927-0332

1. Cottage is a **non-smoking** unit. Smoking only in designated areas outside.
2. **Bookings are weekly:** Saturday to Saturday; check-in: 4 p.m. – check-out: 11 a.m.;
3. **Pets** – Pets are not permitted in the rental house under any conditions.
4. **Damage deposit** – A damage deposit of CAD \$600 must be authorized at the time of booking. No charges will be made to your credit card provided the following provisions are met:
  - a. No damage is done to the house or its contents, beyond normal wear & tear;
  - b. No charges are incurred due to smoking inside, contraband, pets, or collection of rents or services rendered during the stay;
  - c. All debris, rubbish, & discards are sorted & placed in garbage & recycle bins;
  - d. Soiled dishes are placed in the dishwasher and cleaned;
  - e. No linens are lost or damaged;
  - f. All charges accrued during the stay are paid prior to departure;
  - g. No early check-in, or late check-out;
  - h. The renter is not evicted by the owner (*or representative of the owner*), or law enforcement (*R.C.M.P.*);
  - i. All keys are left in the box provided, and the doors are locked;
5. **Payment** – 50% due at the time of booking, with the balance to be paid 90 days prior to arrival. For late bookings 100% due at time of booking.
6. **Cancellations** – Notice is required prior to 90 days of arrival date, for full refund, less 10% administration fee. Cancellations made within 90 days of arrival date are non-refundable, unless the house is re-rented at the same rate, for the same time period. (*full refund, less 10% admin fee would then apply*) *Travel insurance is recommended to cover accommodation costs should unforeseen circumstances arise.*
7. **Occupancy** – Base rental rate is for six (6) guests; with additional rates per person, per week. Maximum occupancy is eight (8).
8. **Housekeeping** – House will be clean and ready for occupancy upon arrival. Full laundry & cleaning supplies are available for your use during your stay. Bed linens & bath towels are included in the house, we suggest you bring beach towels. We do not permit towels or linens to be taken from the house.
9. **No daily maid service** – For additional housekeeping services please contact us for charges.
10. **Written exceptions** – Any exceptions to the above mentioned policies must be approved, in writing, in advance.

*You may wish to copy this form for your reference.*

I agree with the above “Terms and Conditions” for Tunnel Hill Cottage rental.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Print Name: \_\_\_\_\_